IT TAKES PARTNERS TO CREATE SOLUTIONS MANAGEMENT WANTS

Cristina Banks, Chair, UC Berkeley Kathleen Mosier, IEA & TeamScape LLC Kriss Kennedy, University of Houston Christopher Miller, Smart Information Flow Technology (SIFT) Andrew Imada, A.S. Imada & Associates

INTERDISCIPLINARITY

- It involves the combining of two or more academic disciplines into one activity (e.g., a research project). It draws knowledge from several other fields like sociology, anthropology, psychology, economics etc. It is about creating something by thinking across boundaries. (Wikipedia)
- Interdisciplinary research is a mode of research by teams or individuals that integrates information, data, techniques, tools, perspectives, concepts, and/or theories from two or more disciplines or bodies of specialized knowledge to advance fundamental understanding or to solve problems whose solutions are beyond the scope of a single discipline or area of research practice. (National Academies of Science)

PERSPECTIVES

- HFE is inherently an interdisciplinary science.
- Too often, HFE can develop "tunnel vision" and focuses on the problem at hand instead of all of the factors in the surrounding context.
- By working this way, HFE professionals miss the opportunity to become part of a network of problem solvers needed to address the system of factors causing harm or poor results.
- By not being part of the network, HFE is not appreciated for its contributions.
- To develop effective systems and work environments, becoming a partner in a network of experts will provide the best results.
- This panel addresses this issue:
 - Working with interdisciplinary partners on complex problems can create the
 opportunity for HFE to engage in broader impact work and demonstrate its value by
 sharing its knowledge and expertise in critical aspects of a design solution.

HOW DOES THIS WORK?

- Start by understanding the problem, deeply.
- Each partner explores how its knowledge and expertise may address one or more aspects of the problem.
- Each partner shares the relevance of their knowledge and expertise in understanding the problem and/or addressing one or more aspects of it.
- As partners share, a growing awareness of their overlap and intersection emerges, creating a new understanding of the problem.
- A new understanding may also reveal critical gaps in knowledge and expertise, which may result in additional partners or additional study.
- Given the new problem definition, each partner's contribution can be integrated together as appropriate into a multi-faceted, innovative system.

THE PROBLEM

- VISION:
 - Astronauts traveling to Mars and back thrive and not just survive long-duration flight.
- OBJECTIVE:
 - Promote and maintain astronaut health, well-being and productivity during long duration spaceflight lasting up to 3 years.
- PROBLEM:
 - How to design the internal spacecraft habitat for long duration flight to Mars.

PANEL

- Kathleen Mosier
 - Cognitive and psychological challenges in teams and teamwork in space operations
- Kriss Kennedy
 - Designing exploration habitats using an interdisciplinary approach
- Christopher Miller
 - Automation and technology as "team players"
- Cristina Banks
 - Designing habitat for basic human needs
- Andrew Imada
 - Building on what we know to create solutions for the Mars mission

DISCUSSION

- In what ways can HFE be integrated into such a network of partners?
- How can HFE benefit in general from partnerships like this one?
- What might be some of the challenges you might face working with other disciplines when solving complex problems like the Mars spacecraft habitat?



Teams and Teamwork in Space Operations

Kathleen Mosier

TeamScape LLC

Ute Fischer Georgia Institute of Technology

CHALLENGE: Remote Collaboration within a Multi-Team System



Cognitive and Psychosocial Challenges

- Need for resilience and cohesion over time despite...
- Isolation and...
- Confinement in an...
- Extreme environment (ICE)
- Partnership with ground as members of multi-team system (MTS)
- Need to collaborate with ground despite...
- Communication delay and...
- Need for autonomy



Imagine living and working in a small, confined space with five other teammates for over a year. Your team needs to complete a series of scientific experiments and perform other rigorous tasks, eventually exploring a distant location in a dangerous, even life-threatening mission. If you are successful, you will then spend 6 months "commuting" home in the same confined guarters and challenging conditions. During this assignment, headquarters cannot provide you with quick advice or coaching, because there is up to 20-minute communication delay (one-way), but you still need to coordinate as a team with people back at headquarters. From a personal perspective, during these 2 to 3 years, you cannot see Earth, feel gravity, or spend time with your family. And if you or any of your teammates are having a bad day, you cannot simply go out for a walk or call in sick.

Salas, E., Tannenbaum, S. I., Kozlowski, S. W. J., Miller, C. A., Mathieu, J. E., & Vessey, W. B. (2015). Teams in space exploration: A new frontier for the science of team effectiveness. *Current Directions in Psychological Science*, *24*(3), 200-207, pp. 200-201



How to ensure team safety and success during long-duration space missions?

- Selection
- Design of space craft to facilitate
 - Team functioning
 - Team task performance
 - Communication within crew and MTS
 - Establish common ground for
 - Shared mental models
- Research, training, procedures

Research, Training, Procedures

Impact on team processes

 Training and interventions to mitigate negative impact on cohesion, performance

Impact of communication delay

 Training and procedures to mitigate negative impact of comm delay

Impact of autonomy

 Training and procedures to facilitate autonomy and at the same time maintain integrity of MTS

Thanks!



Human Factors & Ergonomics Society 63rd International Annual Meeting October 28-31, 2019 Seattle

Designing Exploration Habitats An Interdisciplinary Approach

> Kriss J. Kennedy Architect / Space Architect October 29, 2019



Three (3) degrees in Architecture - 1 in Space Architecture (Masters)

Worked on over 45 designs and projects

Written ~ 60 publications, papers, or chapters in books

published in numerous magazines, periodicals & books

Has two patents & numerous NASA Technology Brief Awards. TransHab won the NASA Invention of the Year-2017

Recognized by his architect peers as one of the new upcoming architects in Texas as published in the millennium issue January 2000 Texas Architect magazine.

First space architect awarded the prestigious Rotary National Award for Space Achievement in March 2000

Registered licensed architect in the State of Texas since 1995

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Human Exploration to Mars Roadmap JOURNEY TO MARS







Human Spaceflight Operations



Crew Operations - IVA

Sustain crew on human exploration missions. These functions are necessary to insure the safety of the crew. It also includes providing the functions necessary to sustain the crew from a health and well being perspective.

Crew Operations – Supporting EVA

Enable Redundant EVA Function & Enhanced EVA Capability. These functions are necessary to provide the crew with additional means to conduct routine EVAs. The extent provided is driven by the mission duration and the number of EVAs required to conduct that mission.

Mission Operations

Enable Enhanced Mission Operations Capability. These functions are those that enable the exploration crew to conduct operations in concert with the Earth based mission control. For longer exploration missions it should also establish autonomy from the Earth based "mission control" enabling command and control with other exploration assets such as orbital assets, rovers, landers, etc.





Science Operations

Enable IVA Bio/Life Science & GeoScience Capability. These functions are necessary to conduct the Human Research and science involved with the exploration mission. It can include human research, biologic research, crew sample collection, sample analyses, sample prioritization and storage, and any sample return required. It also is meant to include any specific "environmental" requirements specific to Life Science or GeoScience

Logistics & Maintenance Operations - IVA & EVA

Enable Maintenance, Resupply, & Spares Cache. These functions are those that allows for maintaining the exploration assets during recognized maintenance intervals. It also includes those functions necessary to resupply the habitat(s) with consumables (both pressurized and unpressurized) to support the crew for the mission. Lastly, it also includes the functions necessary to deliver and store the necessary spares related to the maintenance as well as unexpected failures.

Challenges of Human Spaceflight

- Hazards of the space environment, vehicle environment, and mission architecture present significant challenges to human performance and mission success.
- Spontaneous medical events occur in astronauts despite extensive selection and screening
- On-orbit countermeasures and medical capabilities have not eliminated significant events in space or need for evacuation
- Human errors have contributed to events in space that have affected crew health and mission success
- History of Human Spaceflight (Dr. Jonathan Clark)

https://spaceflight.nasa.gov/outreach/SigInc Poster 2012.jpg

History of Human Spaceflight (Dr. Jonathan Clark)

Significant Incidents and Close Calls in Human Spaceflight https://spaceflight.nasa.gov/outreach/SigInc Poster 2012.jpg

A Product of the JSC S&MA Flight Safety Office



The Significant Incidents and Close Calls in Human Spaceflight graphic is primarily focused on human spaceflight incidents that have occurred while a crew was aboard a space vehicle. It includes suborbital, and lunar missions. The two ground facility events and two atmospheric flight events are included due to the significance of the events to spaceflight. The altitude chamber O_2 fire in Russia occurred prior to the loss of the Apollo 1 crew in an O_2 fire and could have served as a lesson learned had it been known in the US. The EMU fire resulted in the redesign of the EMU and heightened awareness of design and materials selection for man-rated

systems using a pure O_2 environment. The M2-F2 lifting body accident occurred during the development of the space shuttle and yielded human engineering lessons learned. The SR-71 accident is the highest and fastest vehicle breakup on record that was survivable, and it represents the demonstrated limit of crew survival with currently fielded technologies. Note: This document is a work in progress. It is continually under review and frequently updated. Please direct comments and questions to the Flight Safety Office contacts at right.

NASA

NASA's Human Research Program Hazards of Spaceflight



Exploration Habitat Design Challenges

- Physiological and Psychological Well-being
 - Designing for Health & Wellness in mind
- Long-Term Isolation and Confinement Psychological Challenges
 - Astronaut Diaries & Research, Jack Stuster
 - Distance from "Home" & Earth
- Human Research Program: Identifying & Mitigating Human Health & Well-being Risks
- Internal Architecture
 - Adaptive, Biomimicry, Feelings and Comforts of Home, Diurnal Cycle

Design & Evaluation Criteria

CRITERIA:

Principles or Standards by which something may be **Defined**, or **Understood**

Design Criteria & Process

The Design Process is the method in which designers **Define** the forms, functions, and performance of their concept that addresses the needs and constraints provided by the project's design criteria or other guidelines.

Evaluation Criteria & Process

The Habitat Internal Architectural Evaluation is the activity in which the design's forms, functions, and performance are **Evaluated** based on expectations and objectives defined by interdisciplinary teams.



Exploration Habitat Design Criteria Multi-Discipline

Programmatic

- Constraints: Technical Risk, Cost, Schedule, and Mass.
- Longevity: Upgradability, Extensibility, Robustness, and Maintainability.
- Strategy: Mission Objectives, Political Alignments, and Stakeholder Agreements.

Human Systems Integration

- Behavioral Health: Public and Private Spaces, Spatial Organization, Social Territories, Cultural Expression, Wayfinding, and Experience.
- **Ergonomics**: Accessibility, Anthropometry, Microgravity Habitation, Injury Mitigation, and Usability.
- Internal Habitat: Organization of Hardware and Crew Systems, Crew Activities, Interactability, Variations of Use, Operational Efficiency, Scale of Spaces, Spatial Relations, Traffic and Movement, Orientation, and Environmental Quality.

Operations & Training

- Interaction between Crew and Spacecraft: Object Management, Ease of Learning, and Knowledge Capture.
- In-Situ Education: On-Orbit and Just-In-Time.
- Ground Crew: Mission Operations Support and Situational Awareness
- On-Orbit Crew Activities: Variations of Crew Activities, Task Performance, Workstation Use and Autonomy

Engineering

- Design Margins: Reliability, Reusability, Technology, and Materiality.
- Levels of Testing: Components, Assemblies, and Subsystems Validation and Verification, and Integrated Testing.
- Systems Design: Functional Allocation, Design Integration, Ease of Modification, IVA Support for External Equipment, Minimized Secondary Structure, Stowage Design, and Modularity.
- Sustainability: Preventative Maintenance, Longevity, Repairability, Automation, and Commonality.

Manufacturing and Assembly

- Element Manufacturing: Efficiency of Production, Assembly, Integration, Manufacturing Techniques, and Schedule.
- **Ground Processing**: Pre-Launch Integration, Cargo Loading, and Activation through Closeout.
- **On-Orbit Internal Integration**: Deployment and In-Situ Assembly.

Internal Architecture VR Evaluations









Summary

- Deep Space Human Missions mandate design for Human Physiological and Psychological Well-being
 - Long-Term Isolation and Confinement Psychological Challenges
 - Designing for Health & Wellness in mind
 - Astronaut Diaries & Research, Jack Stuster
 - Distance from "Home" & Earth
- Human Research Program: Identifying & Mitigating Human Health & Well-being Risks
- Internal Architecture
 - Adaptive, Biomimicry, Feelings and Comforts of Home, Diurnal Cycle
- A Multi-disciplinary Design & Management Approach
 - Complex Problems call for Diversity, Inclusion, and Innovation
 - Human Systems Integration
 - Understand the diverse needs of Users (astronauts and trainers), Customers, and Stakeholders



Automation and Technology as "Team Players"

Chris Miller– Smart Information Flow Technologies



The Crew Habitat Experience

- Homogenous and monotonous experiences (visual and social)
 - Visual experience is better on-planet, but still not earth-normal
- Time lags increase separation/disruption from diverse human interactions
- Surrounded (literally and psycho-socially) by technology

SIFT





Technology (Automation) in Habitats

- Technology is omnipresent in habitats
- HF engineers tend to think of functionality and safety in design
- Tech can facilitate or inhibit... or monitor ... or influence... human-human social interactions
- But Tech can also be a "social actor"
 - For better and for worse





ANSIBLE– Tech as Mediator

Play (k)

- A Network for Social Interactions for Bilateral Life Enhancement
- Multi-modal toolset used pre, during, and post flight to connect a flight crew with their family, friends, and the ground crew
- Adapts, rearranges, and modifies human interaction streams to minimize the disruptive impact of communication latencies
- Leverages virtual worlds (VW) to provide a space where humans and intelligent virtual agents (VA) can be companions, advisors, provided psychological support, and share experiences.
- 3+ year NASA exploratory effort





Play (k)

Results of Two HI-SEAS Field Tests

SIFT





ANSIBLE

CONTROL

Tech as Social Actor

- Nass's CASA results predict that, frequently, automation will be have the same effects as a human actor in the same role
- "Etiquette Principle" says 'if a human, acting via this medium, were to act this way, how would they be regarded? Is that regard desirable in design?'



SIFT



BASIC HUMAN NEEDS

Cristina Banks, PhD

Interdisciplinary Center for Healthy Workplaces, UC Berkeley

SCIENTIFIC FINDINGS

- Satisfaction of basic human needs leads to health, well-being, and productivity (e.g., Maslach & Banks, 2017; Deci & Ryan, 2000)
- Basic needs most relevant to spacecraft habitat are:
 - Autonomy
 - Belongingness
 - Competence/Mastery
 - Positive Emotions
 - Fairness
 - Meaning/Purpose
 - Safety



DESIGN CONSIDERATIONS

- How to build comfort into the spacecraft?
- How to ensure physical and psychological safety?
- How to make systems more predictable?
- How to strengthen social connections?
- How to build flexibility into the routine?
- How to create privacy on-demand?
- How to demonstrate equity?

Building on What We Know to Create Solutions for the Mars Mission

Andrew S. Imada

It's a complex system – Act accordingly

- Focus on the mission, not HFE
 - HFE as a means, not an end
 - Frame HFE as a solution to problems and mission goals
- Human habitability is only one element
 - Recognize the value of each silo and their interdependencies
 - Engage "foreigners" in HFE to solve <u>their</u> problems (boundary spanning)
- FAB
 - Feature anthropometrically appropriate space suit
 - Advantage fits wider range of users, more comfortable
 - Benefit reduces costs, inventory, more productivity, successful space walks

Focus on successes and lessons that enhance human performance and habitability in space (Appreciative Inquiry)

- Selection for Apollo, Gemini and Space Station and now, long term teamwork
- Training VR fidelity with math and physics enhances performance
- Orion and Lunar Gateway interface design (compatibility)
- Space Station
 - LM Base Camp proposal includes Space Station-like two Orion systems
 - 3-D printing
 - Cupola



Find Champions

- Use HFE or HSI organizations within directorates as entry points
- Engage stakeholders, SMEs in HFE decisions (Participatory Ergonomics)
 - Crew from previous and future flights
 - Rapid prototyping
 - Task analyses
 - Preferences, compatibility
 - Non-fliers with long term experience (Space Station crews)
 - Decision makers experience in mock ups to feel design and understand technical performance requirements (e.g., Annunciator)

What we know and what we can contribute

- We have a lot to contribute to mission success. We played important roles in previous missions.
- We don't know everything about the context; few do. We do know about human interactions, which are key to success in space.
- We understand the dynamics of humans in unusual environments. How we choose <u>who</u> is there, what they are <u>doing</u> and their <u>interactions</u> with others are critical to <u>mission success</u>.

This is classic HFE